

# COVID-19 Resources

Virginia

Updated 3.25.2020

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## HOW TO USE THIS FACTSHEET

This factsheet provides the latest benefits and assistance available to eligible individuals, families and businesses in response to COVID-19. For additional information, please contact the organization directly using the provided contact information. As this is a rapidly evolving situation, we will be updating this factsheet as new benefits become available.

### Have a question?

The Virginia State Novel Coronavirus Hotline is available 24 hours a day at 1-877-ASK-VDH3 or 1-877-275-8343.

## PLEASE CALL AHEAD TO CONFIRM OPERATING HOURS BEFORE VISITING



- The Virginia Department of Agriculture and Consumer Services (VDACS) – During the COVID-19 outbreak, increasing access to Emergency Food Assistance Program by loosening the income eligibility requirements.  
Contact | 1-804-786-3501 [Additional Information](#)
- Food for Others (Serving Fairfax County)  
Contact | 1-703-207-9173, email: info@foodforothers.org [Additional Information](#)
- Committee for Helping Others – Mailing grocery cards & processing emergency clothing assistance.  
Contact | 1-703-281-7614, email: cho@cho-va.com [Additional Information](#)
- Annandale Christian Community for Action (Serving Annandale / Bailey's Crossroads area – Provides food, rental services, furniture and other services to needy families  
Contact | 1-703-534-5700 [Additional Information](#)
- Haymarket Regional Food Pantry (Serving Haymarket, Gainesville and surrounding areas)  
Contact | 1-703-963-5918 [Additional Information](#)
- Dulles South Food Pantry (Serving Loudoun County)- Currently serving in-area guests by appointment only.  
Contact | 1-703-507-2795, email: info@dsfp.org [Additional Information](#)
- Hopewell Food Pantry – Emergency food to individuals and families in temporary crisis, waiting for their food stamps to begin.  
Contact | 1-804-530-3546 [Additional Information](#)

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- The Department of Medicaid Assistance Services - Eliminating all co-payments for services covered by Medicaid and Family Access to Medical Insurance Security (FAMIS), including COVID-19-related treatment as well as other medical care. Current Medicaid members will not inadvertently lose coverage due to lapses in paperwork or a change in circumstances. Medicaid members can obtain a 90-day supply of many routine prescriptions, an increase from the 30-day supply under previous rules. Waiving pre-approval requirements for many critical medical services and enacting automatic extensions for approvals that are already in place. Expanding access to telehealth services, including allowing Medicaid reimbursement for providers who use telehealth with patients in the home.  
Contact | 1-804-786-2211 [Additional Information](#)



- Child Care Aware of Virginia – Assistance with finding childcare programs still open.  
Contact | 1-866-KIDS-TLC [Additional Information](#)
- Henrico County Public Schools (HCPS) – Providing student-meal sites for free ‘grab and go’ breakfasts and lunches.  
Contact | 1-804-652-3600 [Additional Information](#)
- Department of Social Services – Modifying Virginia's Child Care Subsidy program. These modifications include: expanding eligibility for school-aged children currently designated for part-day care to full-day care. Increasing the number of paid absences from 36 to 76 days for both level 1 and level 2 providers. Automatically extending eligibility for families due for eligibility re-determination in the near future by 2 months and temporarily suspending the requirement for face-to-face interviews.  
Contact | 1-804-726-7000, email: citizen.services@dss.virginia.gov [Additional Information](#)



- Unemployment Benefits – One week waiting period is temporarily waived for restaurant and food service employees if hours have been cut or shortened.  
Contact | 1-866-832-2363 [Additional Information](#)



- Department of Motor Vehicles – All DMV Customer Service centers are closed and all DMV 2 Go & DMV Connect Services are postponed until April 2, 2020. DMV has extended validity of Virginia DMV credentials. Driver's licenses and identification cards set to expire between March 15 and May 15 are extended 60 days from the original date of expiration. This includes credentials for individuals aged 75 and older who are typically required to make an in-person visit to renew. Vehicle registrations that expire in March and April are extended for 60 days.  
Contact | 1-804-497-7100 [Additional Information](#)
- Virginia Department of State Police – Suspending the enforcement of Motor Vehicles Safety Inspections for 60 days. [Additional Information](#)





- The Supreme Court of Virginia has suspended all new eviction cases in the Commonwealth of Virginia for tenants unable to pay rent as a result of COVID-19 through April 6 – Suspending the enforcement of Motor Vehicles Safety Inspections for 60 days. [Additional Information](#)
- Virginia State Corporation Commission - Order suspending disconnection of service and suspending tariff provisions regarding utility disconnections of service - Electric, gas, water and sewage utilities.  
Contact | 1-800-552-7945, email: [sccinfo@sccovirginia.gov](mailto:sccinfo@sccovirginia.gov) [Additional Information](#)

